crowdfundr

The 4 Elements of a Campaign Goal

How to jump the first hurdle and CHOOSE YOUR GOAL

Hello!



Host: Kemble Barrett-Crossan
Presenter: Shan Reeb



Agenda

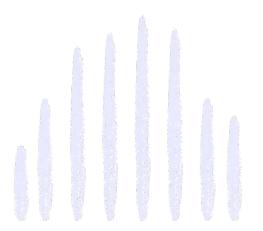
- Intro
- The 4 key elements
 - Math (sorry)
 - Examples
- More math
- Q&A (no math!)



Campaign Goals: A Love-Hate Relationship

Campaign Goals: A Love-Hate Relationship

Super effective yet daunting to decide on!



Campaign Goals: A Love-Hate Relationship

Benefits of taking the time to plan your goal:

- Ensure quality of product
- Soften the blows from the unknown (pandemic, anybody?)
- Helps you deliver your promises within a respectable timeline
- Hopefully leaves some profit!

Which campaign type are you using?

Keep-it-all

- Goal/deadline is optional
- Funds are collected immediately, whether or not goal is reached
- Suited for projects with rewards that can be delivered immediately upon ordering

All-or-nothing campaigns

- Goal/deadline is mandatory (deadline maximum 60 days)
- Goal must be hit by the deadline or no contributions are collected
- Suited for projects requiring ALL funds before commencing

2. Goal Elements

Key elements of a goal

	Product	Operation	Marketing	Revenue
Action				
Examples				
Total				

Key elements of a goal

	Product	Operation	Marketing	Revenue
Action				
Examples				
Total				

How do I determine the costs associated with my product?



LIFE CYCLE ASSESSMENT

Determine your costs of the **physical creation** from concept to consumer-ready

Life Cycle Assessment Your creation's life story

Concept

- Materials
- Tools
- Consulting
- Your time

Creation

- Materials
- Production
- Editing/ quality assurance

Consumer-ready

- Printing or manufacturing*
- Packaging design

*Ensure you make a note of <u>fixed costs</u> vs <u>per-unit costs</u>

Life Cycle Assessment Example - Comic book issue

Concept (Working edition)

- Paper
- Pens, pencils, brushes
- Ink, paint

Creation (First issues)

- Editing fees
- Illustrator fees

Consumer-ready

Printing*

*likely to be per-unit costs that change depending on a minimum amount to print, also changes with paper type, size, etc.

Life Cycle Assessment Example - Comic book issue

Variable	Fixed cost	PPU
Paper	\$5	n/a
Pens/Pencils/Brushes	\$25	n/a
Ink/Paint	\$50	n/a
Editing fees	\$1000	n/a
Illustrator fees	\$2000	n/a
Colourist fees	\$2000	n/a
Printing (500 copies)	n/a	\$2



Key Elements of a Goal

	Product	Operation	Marketing	Revenue
Action	LCA			
Examples	Fxd: \$6080			
Liampics	PPU: \$2			
Total (500 copies)	\$7080			

Key Elements of a Goal

	Product	Operation	Marketing	Revenue
Action	LCA			
Examples	Fxd: \$6080			
Total (500 copies)	\$7080			

What are the expected operational costs? How do I know what I'll need?



SCOPE OF WORK

Determine the **work** needed to foster your relationships with supporters and get your creation into their hands

Operational Scope of Work

What tasks need to be accomplished?

Creation

- Salaries
- Workspace rentals

Communication

- Website design and maintenance
- Landlines/business phones
- App & Third Party fees

Crowdfunding

- Payment processing fees
- Platform fees*

Customer Care

 Salaries or virtual assistant/third party fees

Operational Scope of Work

*Crowdfunding fees

Simply Free

You only pay payment processing fees (*PPF*)¹

Average PPF is 4%

Total Cost (TC) = Project Cost $(PC) \times 1.04$

Operational Scope of Work *Crowdfunding fees

Simply Free	Nearly Free
You only pay payment processing fees (<i>PPF</i>) ¹	You pay PPF and a platform fee (<i>PF</i>), but we ask your supporters to cover the fees. Let's say 80% do, (but it could be more or less). ²
Average PPF is 4%	PPF of 4%, <i>PF of 5%</i>
Total Cost (TC) = Project Cost (PC) x 1.04	$TC = (PC \times 1.09) - (PC \times 0.09 \times 0.8)$

Operational Scope of Work

*Crowdfunding fees

Simply Free	Nearly Free	Not Free
You only pay payment processing fees (<i>PPF</i>) ¹	You pay PPF and a platform fee (<i>PF</i>), but we ask your supporters to cover the fees. Let's say 80% do, (but it could be more or less). ²	You pay PPF and a platform fee (<i>PF</i>)
Average PPF is 4%	PPF of 4%, <i>PF of</i> 5%	PPF of 4%, <i>PF of 5%</i>
Total Cost (TC) = Project Cost (PC) x 1.04	$TC = (PC \times 1.09) - (PC \times 0.09 \times 0.8)$	TC = PC x 1.09

*Since we need the Project Cost (PC), this will be the LAST thing we determine

Operational Scope of Work Example - Comic book issue

Variable	Fixed cost	PPU
Salaries	n/a	n/a
Workplace Rental	n/a	n/a
Website	\$250	n/a
Phone plans/landlines	\$350	n/a
Apps & third party fees	\$250	n/a
Crowdfunding fees (Simply Free plan)	PC*1.04	n/a
Virtual Assistant fees	n/a	n/a



Key Elements of a Goal

	Product	Operation	Marketing	Revenue
Action	LCA	sow		
Evennles	Fxd: \$6080	Fxd: \$850+?		
Examples	PPU: \$2	PPU: n/a		
Total (500 copies)	\$7080	TBD (PC + CF)		



Key Elements of a Goal

	Product	Operation	Marketing	Revenue
Action	LCA	SOW		
Examples	Fxd: \$6080 PPU: \$2	Fxd: \$850+? PPU: n/a		
Total (500 copies)	\$7080	TBD (PC + CF)		

How do I plan on getting word about my project out there?



CUSTOMER PROFILING

Determine **who** you are targeting and **where** they can be found

Customer (Supporter) Profiling

Targeting the *right* crowd - Step 1: WHO are they?

- What age group(s) are you targeting?
- Where are they located?
- What are their living arrangements?
- What are their interests/hobbies?
- Do they work in a specific field?
- Do they own something in particular?
- Are they at a specific income level?
- Gender? Ethnicity?
- Education?

- Household type/composition?
- If you are trying to solve a problem, what characteristics generally face that problem?
- What are the benefits/unique features of your project and who would be most interested in them?
- What are their goals?
- What are their values?
- Why would they be motivated to support your project?

Customer (Supporter) Profiling

Targeting the *right* crowd - Step 2: WHERE are they?

- What social media platforms are they on?
- What groups (or types of groups) would they be part of?
- Who do they follow?
- Where might they currently make online purchases?
- What websites might they frequent?
- What forums might they participate in

Customer (Supporter) Profiling

Targeting the *right* crowd - Step 3: HOW should we target them?

- Videos?
- In-app banner ads?
- Email/newsletters?
- Website?
- Influencer/sponsor promotion?
- Physical print poster/ads?

Customer (Supporter) Profiling Example - Comic book issue

WHO	WHERE	HOW	Budget
Older (35+)	Facebook	FB Ad (no video)	\$250 (incl. ppc, design)
Younger (<35)	Insta/TikTok	Video ad	\$750 (incl. video design, adspace
Loyal followers	Website	Newsletter signup	\$100 (incl. Email manager like MailChimp or CC)

Key Elements of a Goal

	Product	Operation	Marketing	Revenue
Action	LCA	SOW	Profiles	
Examples	Fxd: \$6080 PPU: \$2	Fxd: \$850+? PPU: n/a	Fxd: \$1100 PPU: n/a	
Total (500 copies)	\$7080	TBD (PC + CF)	\$1100	



What are MY GOALS for this project?



SMART GOALS

Determine what **you define** success to be

SMART Goals

What do I want to achieve?

- **S** specific
- M measurable
- A achievable
- R realistic
- T = time-bound

- Earn a profit?
- Make up for your already-spent costs?
- Increase your following? (Email lists, social media followers, etc.)

Taxes

The amount you raise is likely to be considered taxable income.

How much is determined by your country, state/province, industry, expenses, etc.

Please consider hiring an accountant to determine how much you are likely to lose on taxes or that will eat into your revenue!*

Key Elements of a Goal

	Product	Operation	Marketing	Revenue
Action	LCA	SOW	Profiles	SMART Goals
Examples	Fxd: \$6080	Fxd: \$850+CF	Fxd: \$1100	Fxd: 10%
	PPU: \$2	PPU: n/a	PPU: n/a	PPU: n/a
Total (500 copies)	\$7080	TBD (850+ CF)	\$1100	\$930



CROWDFUNDING FEES

$$CF = (7080 + 850 + 1100 + 930) *0.04$$

= \$398.40 (We'll round to \$400)

	Product	Operation	Marketing	Revenue
Action	LCA	sow	Profiles	SMART Goals
Examples	Fxd: \$6080	Fxd: \$850+CF	Fxd: \$1100	Fxd: 10%
	PPU: \$2	PPU: n/a	PPU: n/a	PPU: n/a
Total (500 copies)	\$7080	\$1250	\$1100	\$930

crowd**fundr** 41

Our Goal = \$10,360

crowdfundr

That's it! We're done, right?

THE SECRET 5TH COMPONENT

The Almighty Buffer

10%

THE SECRET 5TH COMPONENT

The Almighty Buffer

- Refunds/exchanges
- Shipping discrepancies
- Murphy's Law (Anything that can go wrong might go wrong!)

crowdfundr

Goal: \$11,500 500 copies Reward = \$23

WHAT ABOUT SHIPPING????



Crowdfundr does not include shipping in the goal!

(You still need to know it though 😁)

Recap



- Intro
- The 4 key elements
 - Math (sorry)
 - Examples
- More math
- Sneaky secret 5th element (+ even more math)
- Q&A (no math!)



Thanks!

Questions?